

How To Ensure A Smooth & Successful SAP Fiori Migration



It's inevitable: whenever you upgrade — or move away from parts of your legacy system — you'll have questions and concerns that must be addressed:

- » Will migration eliminate work interruptions or legacy system errors?
- » Will customization of legacy system Z codes mean higher development costs as we migrate?
- » What transactions do I migrate first?
- » Will the switch stress our end-users and support channels?
- » What benefits will our end-users see?
- » Any additional costs (licenses, hardware, training, etc.)?

KNOA can help you answer these questions with unique end-user data and insights to help you understand how your users interact with your current systems and plan for your move to new technologies. If you've decided to make the move to a new UI like SAP Fiori, take a moment to consider the following things before, during and after your migration project.

70% of all failed projects are caused by poor adoption.

Forrester Research

Understand your users & their needs. How are your employees interacting with the current applications they rely on? Do they find them intuitive, or do they get stuck? Do they waste time waiting for the system to progress to the next stage of a typical workflow? To truly assess the efficiency of your current systems, you need real insights from real data.

Perhaps your employees run into a recurring error while performing a common daily transaction. Do they find workarounds, or have they come to expect the slow transitions between screens? Knowing where these problems occur and course correcting when migrating to a new application can improve system adoption, employee productivity, and job satisfaction.

KNOA SOFTWARE & DATA CAN HELP YOU GET THERE

KNOA delivers data-driven insights that allow businesses to quickly identify specific areas for improvement, make better business planning decisions, and make software applications more useful to employees.

We provide software and services to help global organizations see how employees use business critical enterprise software applications right down to the individual desktop or mobile device – which accelerates technology adoption, improves user engagement, reduces support costs, and improves ROI on IT investments.

Our patented technology monitors user behavior in real time and then aggregates that data and delivers it via dashboards that can help:

- » Reduce end-user interruptions and improve productivity
- » Eliminate user issues, close gaps in efficiency and performance, and reclaim lost hours
- » Obtain critical data about application number of clicks, adoption, and usage
- » Identify where to start and control cost of change
- » Eliminate unnecessary complexity and improve employee satisfaction

Ready to begin your SAP Fiori migration project? If your plans are supported by KNOA data, you can move forward with the confidence that your action plans are based on data from actual user behavior rather than guesswork.

